

Troubleshooting		
PROBLEM	POSSIBLE CAUSE	SUGGESTED SOLUTION
Does not work. (New installation)	Loose wiring or no power to the luminaire.	Check your circuit breaker/safety switch box and turn on the power to your circuit.
		Contact the installing licensed electrician to check if the luminaire has been installed correctly.
Does not work. (Existing installation)	No power to the luminaire.	Check your circuit breaker/safety switch box and turn on the power to your circuit.
		Contact customer support
Flickers when dimming. (New installation)	Non-recommended dimmer used.	Check the dimmer used. Ensure the dimmer used is on the list of recommended dimmers in this manual.
	Some dimmers have a variable loading adjustment function. This may not have been adjusted during the installation of the dimmer.	The variable resistor needs to be adjusted to suit the luminaire load to reduce the flickering.
Flickers when dimming. (Existing installation)	Dimmer position on low.	Ensure the dimmer position is on the maximum setting before turning on the luminaire and adjust the dimmer down to your desired light level.
Buzzing sound.	Non-recommended dimmer used.	Check the dimmer used. Ensure the dimmer used is on the list of recommended dimmers in this manual.
Uneven light on start-up	Dimmer position on low when switched on.	Ensure the dimmer position is on the maximum setting before turning on the luminaire and adjust the dimmer down to your desired light level.

Specifications	
SKU #	19717001
Rated Voltage	120V~ 60Hz
Rated Wattage	10.5W
LED Specs	Colour shifting LEDs*, Dimmable, CRI>90
Colour Temperature and Lumens	3000K – 300lumens 5000K – 360 lumens 4000K – 360 lumens
Highly Recommended Dimmers	LUTRON: TGCL-153P; CTCL-153P; MACL-153M; PD-6WCL; DVCL-153PR LEVITON: 1F5805; IPL06; 6674-PO LEGRAND: ADPD453L; ADTP703TU
Rating	Damp
Weight	7.7 lbs
Luminaire Dimensions	H:11.8 inch W:4.72 inch E:3.54 inch

\*NOTE: The colour shifting function will only operate with a mechanical or relay ON/OFF switch.  
The colour shifting function will not operate with a semi-conductor ON/OFF switch.