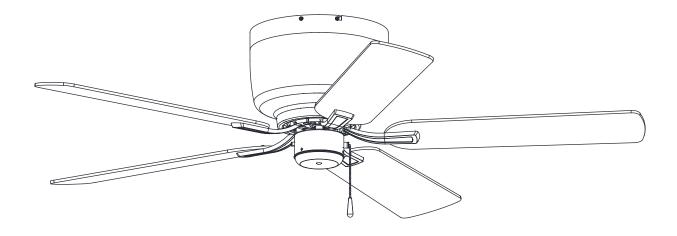
GENERATION LIGHTING

FAN COLLECTION



5LDH52XXX Series Fan

CUL Model NO. : 5LDH52XXX Total fan weight: 6.3 kg/13.86 lbs



Visual Comfort & Co. reserves the right to change specifications for product improvements without notification.

VISUAL COMFORT & CO. www.visualcomfort.com

Cautions and Warnings

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING READ AND SAVE THESE INSTRUCTIONS

Installation work and electrical wiring must be done by qualified person(s) in accordance with applicable codes and standards (ANSI/NFPA 70) including fire-rated construction.

Use this unit only in the manner intended by the manufacturer. If you have any questions contact the manufacturer.

After making the wire connections, the wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box and ungrounded conductor on the other side of the outlet box. The splices, after being made, should be turned upward and pushed carefully up into the outlet box.

WARNING: Before you begin installing the fan, servicing or cleaning unit, Switch power off at Service panel and lock service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

Be cautious! Read all instructions and safety information before installing your new fan. Review the accompanying assembly diagrams.

When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.

Make sure the installation site you choose allows the fan blades to rotate without any obstructions. Allow a minimum clearance of 7 feet from the floor to the trailing edge of the blade.

WARNING: To Reduce The Risk Of Fire, Electric Shock, or Personal Injury, Mount To Outlet Box Marked "Acceptable for Fan Support of 15.9 kg (35 lbs) or less" And Use Mounting Screws Provided With The Outlet Box.

CAUTION: For Compliance with Local Codes and Regulations, If Installing The Secondary Support Safety Cable in the U.S., Do Not Remove Knockouts In The Outlet Box. Mount the secondary support safety cable through the reserved nail/screw hole on the outlet box to the building structure (or the ceiling joist).

WARNING: To reduce the risk of personal injury, do not bend blade holders during installation to motor, balancing or during cleaning. Do not insert foreign object between rotating blades.

Attach the mounting bracket using only the hardware supplied with the outlet box.

WARNING: To reduce the risk of fire or electric shock, do not use this fan with any unverified solid state fan speed control device, or variable speed control.

If this unit is to be installed over a tub or shower, it must be marked as appropriate for the application.

Never place a switch where it can be reached from a tub or shower.

The combustion airflow needed for safe operation of fuel-burning equipment may be affected by this unit's operation. Follow the heating equipment manufacturer's guideline safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE) and the local code authorities.

CAUTION: To Reduce the Risk of Electric Shock, Disconnect the electrical supply circuit to the fan before installing the light kit.

WARNING: If unusual oscillating movement is observed, immediately stop using the ceiling fan and contact the manufacturer, its service agent or suitably qualified persons.

CAUTION: The replacement of parts of the safety suspension system device shall be performed by the manufacturer, its service agent or suitably qualified persons.

WARNING: To reduce the risk of fire, electric shock or injury to persons, do not use replacement parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).

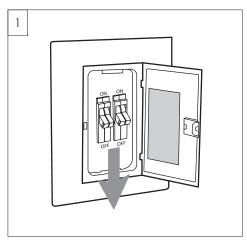
Note: The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

All set screws must be checked and tightened where necessary before installation.

Tools Required for Assembly (not included): Electrical Tape, Phillips Screwdriver, Pliers, Safety Glasses, Stepladder and Wire Strippers

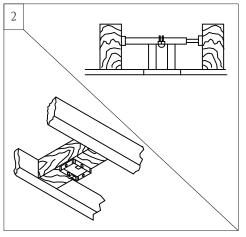
Customer Service 800-969-3347

Customer Service Center 7400 Linder Ave. Skokie, IL 60077 www.visualcomfort.com



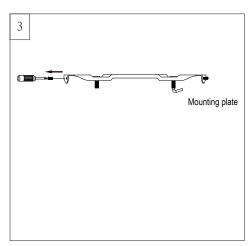
Before you begin installing the fan, Switch power off at Service panel and lock service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a warning device, such as a tag, to the service panel.

Use AC 120V/60HZ power supply only.

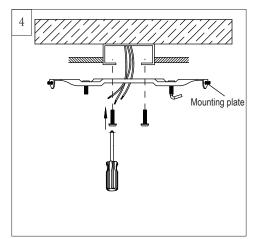


Before installing this fan make sure the outlet box is properly installed to the house structure. To reduce the risk of fire, electric shock, or personal injury, mount to outlet box or supporting system acceptable for fan support.

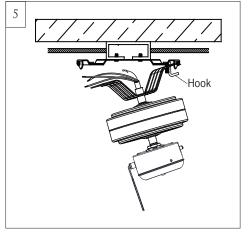
(Mounting must support at least 35 lbs.)



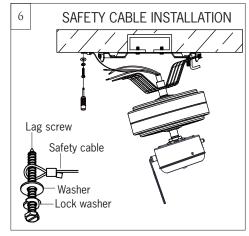
Loosen 2 screws across from each other and remove the other 2 preassembled screws from side of mounting plate (corresponding to installation step 10). Save screws for later use.



Use metal outlet box suitable for fan support and use only the screws provided with the outlet box (must support 35 lbs). Before attaching fan to outlet box, ensure the outlet box is securely fastened by at least two points to a structural ceiling member (a loose box will cause the fan to wobble). Remove the two outlet box screws provided with the box, aligning the holes of the mounting plate with the holes of the outlet box. Reinstall the 2 outlet box screws securely.



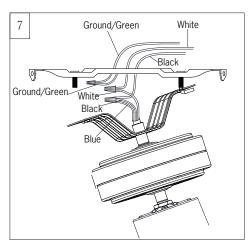
As shown in the illustration, hang the motor assembly onto the hook on mounting plate for hands-free wiring and safety cable installation.



For Canadian installation and for USA fan and light kit combinations over 35 lbs, in both flush and downrod modes the safety cable must be installed into the house structure beams using 3" lag screws, washers and lock washers provided.

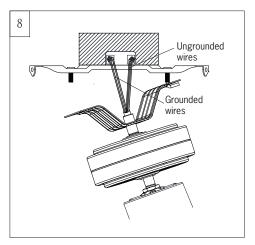
Make sure that when the safety cable is fully extended the lead wires are longer than the cable and no stress is placed on the lead wires.

Note: If Installing The Secondary Support Safety Cable in the U.S., Do Not Remove Knockouts In The Outlet Box.

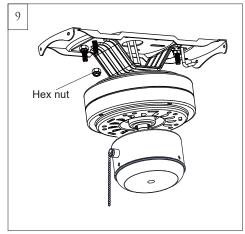


Make wiring connections using wire connectors provided as indicated above. White from fan to White (Neutral) from house. Black and Blue from fan to Black (Live) from house. Connect all green grounded wires to Grounded wire from House. Make sure that no filaments are outside of the wire connectors.

Caution: The installation has to be complete before operate the fan.

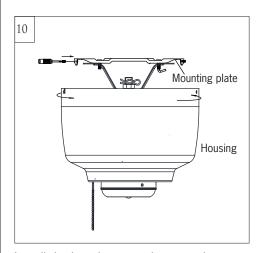


After making the wire connections, the wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box and ungrounded conductor on the other side of the outlet box. The splices after being made should be turned upward and pushed carefully up into the outlet box.



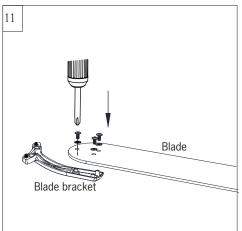
Lift motor assembly, align the holes in the bracket on top of motor assembly with the threaded studs on the mounting plate. Install hex nuts provided to fix the motor assembly.

Tighten all hex nuts securely. Shake the motor assembly to ensure it is fixed with the mounting plate firmly.

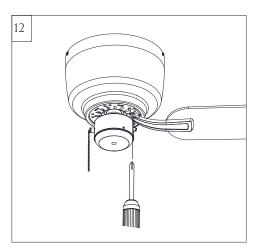


Install the housing onto the mounting plate.

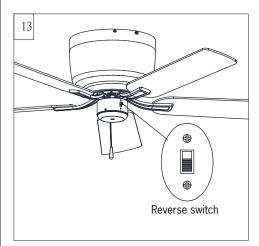
Lift the housing, aligning the keyhole slots on top edge of the housing with the preassembled screws on mounting plate, and twist clockwise till lock. Reinstall the screws removed in step 3. Tighten all screws securely.

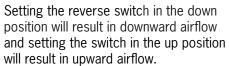


Install blade bracket with blade by 3 blade screws and washers provided. Tighten screws securely. Repeat this process for remaining blade

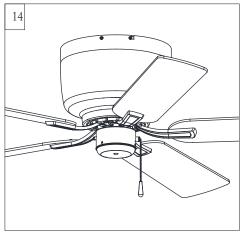


Install the blade assembly to motor using the preinstalled screws. Tighten screws securely. Repeat this process for remaining blade assemblies.





Note: Reverse switch must be set either completely down or completely up for fan to function. If the reverse switch is set in the middle position, fan will not operate.



Install fan pull chains to preassembled pull chain on fan. Pull chain provided.

Troubleshooting

If you have difficulty operating your new ceiling fan, it may be the result of incorrect assembly, installation, or wiring. In some cases, these installation errors may be mistaken for defects. If you experience any faults, please check this Troubleshooting Chart. If a problem cannot be remedied, or you are experiencing difficulty in installation, please call our Customer Service Center at the

number printed on your parts list insert sheet.

Warning: Before you begin installing, servicing or cleaning the fan unit, switch the power off at the service panel and lock the service panel to prevent the power from being switched back on accidentally. If the service panel cannot be locked to prevent the power from being switched on accidentally, securely fasten a warning sign to the service panel.

Trouble

Suggested Remedy

- 1. If fan does not start: 1. Check main and branch circuit fuses or circuit breakers.
 - 2. Check line wire connections to fan and switch wire connections in switch housing.

CAUTION: Make sure main power is turned off.

- 3. If this fan uses manual forward/reverse switch, make sure the switch is pushed firmly either way. Fan will not operate when switch is in the middle.
- 4. If this fan uses a remote controller, make sure dip switches are in the correct setting and make sure the battery works.
- 2. If fan sounds noisy:
- 1. Check to make sure all screws in motor housing are snug (not over tightened).
- 2. Check to make sure the screws which attach the fan blade holder to the motor are tight.
- 3. Check to make sure wire nut connectors in switch housing are not rattling against each other or against the interior wall of the switch housing.

CAUTION: Make sure main power is turned off before entering switch housing.

- 4. Check to be sure light bulb is tight in socket and not touching the glass shade.
- 5. Some fan motors are sensitive to signals from Solid State variable speed controls.
- 6. Allow "break-in" period of 24 hours. Most noises associated with a new fan will disappear after this period.
- 3. If fan wobbles:
- 1. If this is a downrod mount fan, make sure the ridge on mounting bracket engages the notch in the downrod ball.
- 2. Make sure that canopy, mounting bracket or mounting plate are tightened securely to ceiling junction box and junction box is mounted firmly to ceiling joist.
- 3. Check that all blades are screwed firmly into blade holders.
- 4. Check that all blade holders are tightened securely to motor.
- 5. Most fan wobble problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the blades. Measure this distance from blade tip to ceiling. Keeping measure within 1/8", rotate the fan until the next blade is positioned for measurement. Repeat for each blade. If all blade levels are not equal, you can adjust blade levels by the following procedure. To adjust a blade tip down, insert a washer (not supplied) between the blade and blade holder at the screw closest to the motor. To adjust a blade tip up, insert washer (not supplied) between the blade and blade holder at the two screws farthest from the motor. Reverse the position of the washer if blades mount from top of blade.
- 6. If blade wobble is still noticeable, interchanging two adjacent blades can redistribute the weight and possibly result in smoother operation.

If the above steps do not eliminate the wobble problem, you will need to dynamically balance your fan with balancing kit provided.

- 4. If light does not work: 1. Check blue wire from fan to make sure it is connected to hot wire from house.
 - 2. Check for loose or disconnected wires in fan switch housing.
 - 3. Check for loose or disconnected wires in light kit.
 - 4. Check for faulty lightbulb and make sure bulb is tight in socket.
 - 5. Remove light kit and check the plug connections if they are present.
 - 6. If this fan uses a remote controller, make sure dip switches are in the correct setting and make sure the battery works.

CAUTION: Make sure main power is turned off before entering switch housing and/or canopy.